

STATE OF MAINE WORKERS' COMPENSATION BOARD DEERING BUILDING AMHI COMPLEX 27 STATE HOUSE STATION AUGUSTA, MAINE 04333-0027

PAUL R. DIONNE EXECUTIVE DIRECTOR

February 1, 2005

Alessandro A. Iuppa, Superintendent Bureau of Insurance 34 State House Station Augusta, Maine 04333-0034

Re: Workers' Compensation Board v. Royal & SunAlliance Group

Dear Superintendent Iuppa:

Enclosed please find a copy of a Consent Decree between the Workers' Compensation Board and Royal & SunAlliance Group. I am, through this letter, certifying the findings to the Bureau of Insurance pursuant to 39-A M.R.S.A. §359(2).

The findings reflect that Royal & SunAlliance Group engaged in patterns of questionable claims-handling techniques in violation of 39-A M.R.S.A. §359(2).

Should you need additional information, please do not hesitate to contact my office.

Sincerely, Que P. Alconne

Paul R. Dionne

Executive Director/Chair

PRD/amp

Enclosures

PHONE: (207) 287-3751

cc: Eric A. Cioppa, Deputy Superintendent of Insurance

Steven P. Minkowsky, Deputy Director of Benefits Administration

John Szczepek, Vice President, Royal & Sun Alliance Group

Debbie DeWitt-Green, Senior Compliance Consultant, Royal & SunAlliance Group



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